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TEST CUSTOMER
6100 EMERALD PKWY
DUBLIN OH 43017
[Barcode]

September 27, 2024

Dear Resident or Small Business Owner:

The City of Wooster has selected IGS Energy of Dublin, Ohio as the supplier of natural gas to participants in its Natural Gas Aggregation Program. You are eligible to participate with other residents and small businesses in your community. You will automatically be enrolled in the City of Wooster Natural Gas Aggregation Program unless you notify IGS Energy that you do not wish to participate.

Under governmental aggregation, the City of Wooster acts on behalf of natural gas consumers in the community to negotiate a gas supply contract with eligible suppliers. Both the City of Wooster and IGS Energy must be certified by the Public Utilities Commission of Ohio. The City of Wooster voters approved the implementation of the program on November 7, 2023 and the City Council Members approved Resolution 2024-10. Your participation in the aggregation program for City of Wooster will begin within one or two billing periods after enrollment with Dominion Energy Ohio (DEO) and end with your October 2026 billing period.

Your price under the City of Wooster Natural Gas Aggregation Program will be a fixed rate of \$4.17 per MCF, plus applicable state and local taxes through your October 2026 billing period. Please refer to the attached Terms and Conditions for full details of this offer.

You may see lower prices reported for the DEO Standard Choice Offer (SCO) rate. The SCO is a variable price that can change monthly and has been as high as \$9.50 per MCF in the last two years. The City has selected a fixed price for the Aggregation Program to give residents an option with price certainty and budgeting in mind.

You will be automatically enrolled in the City of Wooster Natural Gas Aggregation Program unless you choose to "opt out" –that is, to not participate. There is no cost for enrollment. You do not need to do anything to be included. You may cancel your enrollment from this program at any time with no cancellation fee by providing notice to IGS Energy.

If you want to be excluded from the City of Wooster Natural Gas Aggregation Program you must return the enclosed "Opt-Out" form or contact IGS Energy at 1-877-353-0162 by October 18, 2024. If you do not opt out at this time, you will be enrolled in the program until it expires with your October 2026 billing period. If you do nothing you will soon receive a letter from DEO notifying you of your transfer to your community's new program with IGS Energy as your supplier. **If you wish to remain in the program, simply ignore that letter.**

Under this program IGS Energy will deliver your gas to DEO and then DEO will deliver that gas to you. DEO will maintain the pipeline system that delivers natural gas to your home or business. DEO will continue to read your meter and will continue to send you a monthly bill that will include the gas supply charge from IGS Energy. You will still contact DEO regarding loss of gas service, odor of gas, or for any other concerns or issues having to do with your local service. Budget billing and automatic billing options will continue to be available through DEO.

If you have any questions please call IGS Energy at 1-877-353-0162, weekdays, from 8:00 a.m. to 8:00 p.m. EST. For general information on natural gas deregulation in Ohio, you can also visit the Web Sites of the Ohio Consumers' Counsel (www.occ.ohio.gov) or the Public Utilities Commission of Ohio (www.PUCO.ohio.gov).

Sincerely,

City of Wooster and IGS Energy

P.S. Remember to return the "Opt-Out" form only if you do not want to participate in the City of Wooster Natural Gas Aggregation Program.

If the home or small business for which you have received this letter is not located within City of Wooster, you have received this letter in error. Please contact IGS Energy at 1-877-353-0162 to be removed from the aggregation list.

You are not eligible to participate in this program if you are currently enrolled in the PIPP program. If you are already under contract with a competitive retail natural gas service provider, you may incur a contract termination fee or other charges if you fail to opt-out of the aggregation program.

13 digit account number as it appears on your Dominion East Ohio gas bill.

[Grid of 13 boxes for account number]

Service Address:

TEST CUSTOMER
6100 Emerald Pkwy
Dublin OH 43017

I wish to opt out of the City of Wooster Natural Gas Aggregation Program.

Phone Number _____

Email Address _____

Signature (REQUIRED) _____

