

Wooster City Government

Operations Overview: 2015

April 18, 2016



JOEL MONTGOMERY, PE, MSM
DIRECTOR OF ADMINISTRATION



The City of Wooster Mission & Core Values

- ▶ The mission of the City of Wooster is to partner with our community to deliver services, conserve resources, protect quality of life, and plan for the future. We will endeavor to accomplish this mission in the most efficient and fiscally responsible manner possible, and in accordance to the City of Wooster's Core Values

Core Values:

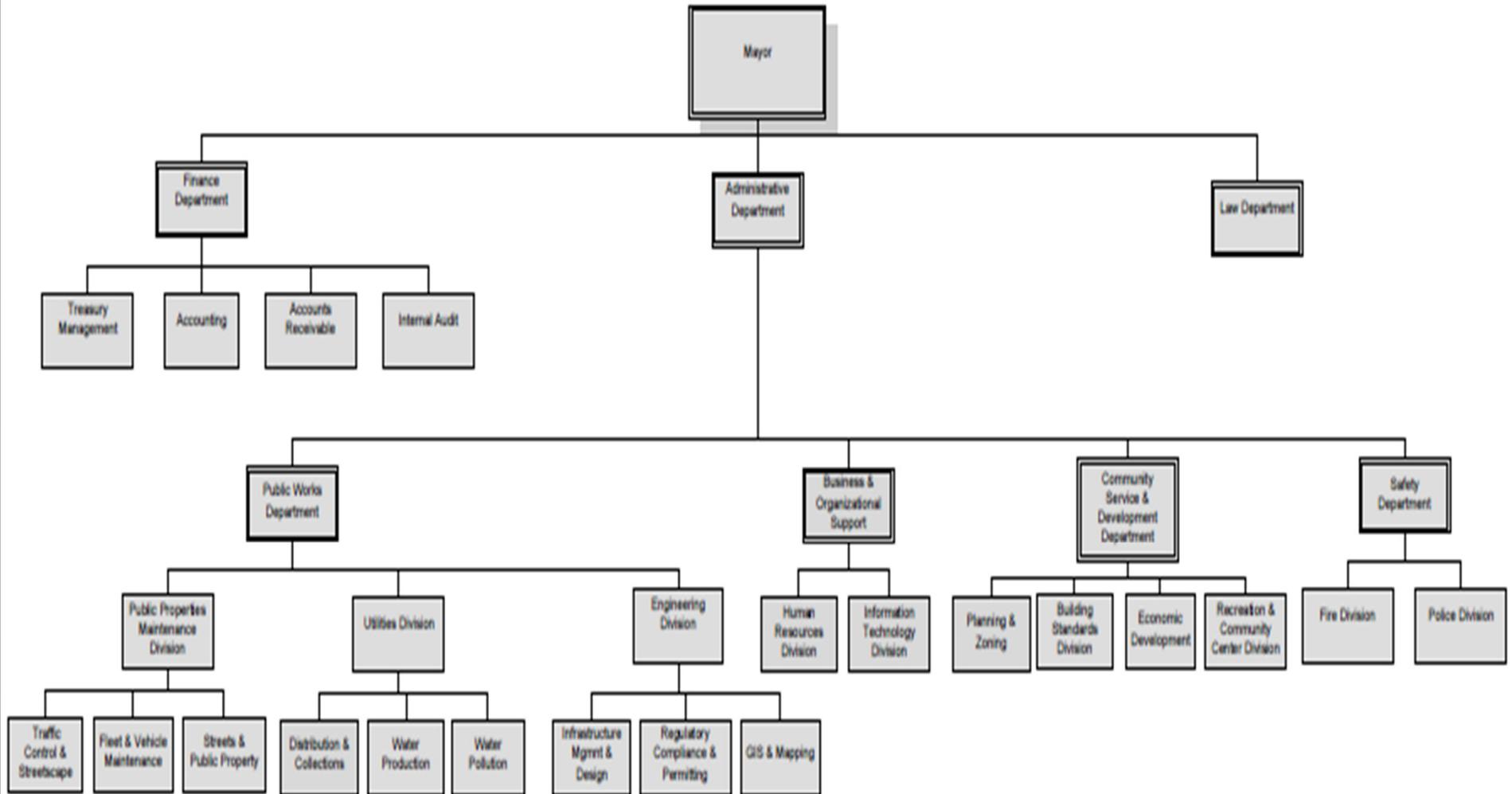
- ▶ **Accountability**
- ▶ **Continuous Improvement**
- ▶ **Leadership & Management**
- ▶ **Respect & Communication**
- ▶ **Honesty & Integrity**
- ▶ **Stewardship & Trust**

Organizational Goals:

- ▶ **Public Service**
- ▶ **Public Safety**
- ▶ **Economic Development**
- ▶ **Quality of Life**
- ▶ **Public Infrastructure**
- ▶ **Public Participation**



The City of Wooster



Organizational Chart



First Quarter Financial Summary

GENERAL FUND

REVENUES

Total revenues were 5.56% or \$1.25 million over budget: Primarily due to the 1st half receipt of property taxes in March.

EXPENDITURES

Total expenditures were 2.7% or \$622,000 under budget.

Personal services were 2.1% or \$319,000 under budget.

Operations & Maintenance were 2.6% or \$122,000 under budget.

DAYS-IN-CASH

	<u>12/31/2015</u>	<u>3/31/2016</u>
Cash	\$ 13,932,401	\$ 15,272,760
Encumbrances	\$ 2,700,000	\$ 4,438,000
Unencumbered Cash	\$ 11,232,401	\$ 10,834,760
Cost Per Day	\$ 59,191	\$ 55,626
Days-in-Cash	190	195

INCOME TAX

Total net receipts were 4.0% or \$650,000 over budget.



General Fund & Income Tax



First Quarter Financial Summary



WATER FUND

REVENUES

Total revenues were 1.5% or \$83,000 under budget.

Charges for services were 0.7% or \$38,000 under budget.

During the 1st quarter of 2016 we sold 179.5 million gallons of water vs. 181.8 sold during the 1st quarter of 2015.

EXPENDITURES

Total operating expenditures were 7.9% or \$366,000 under budget.

Personal services were 4.5% or \$94,000 under budget.

Operations & Maintenance were 11.7% or \$264,000 under budget.

WATER POLLUTION CONTROL FUND

REVENUES

Total revenues were 0.4% or \$26,000 under budget.

Charges for services were 0.3% or \$17,000 under budget.

EXPENDITURES

Total operating expenditures were 6.4% or \$288,000 under budget.

Personal services were 3.4% or \$49,000 under budget.

Operations & Maintenance were 12.1% or \$233,000 under budget.

STORM DRAINAGE FUND

REVENUES

Total revenues were 0.8% or \$13,000 over budget.

Charges for services were 0.4% or \$8,000 over budget.

EXPENDITURES

Total operating expenditures were 0.3% or \$2,000 under budget.

Personal services were 4.3% or \$16,000 under budget.

Operations & Maintenance were 12.5% or \$39,000 under budget.



Enterprise Funds



Human Resources Division Summary

Staffing – Total FTE's

2009 = 193

2010 = 153

2011 = 169

2012 = 160

2013 = 160

2014 = 172

2015 = 184

2016 = 183

- Overall, City staffing is 5.1% lower today than in 2009

Comparison:

City	Population	FTE's
Medina	26,200	255
Wadsworth	21,500	198
Ashland	20,648	194
Kent	29,639	186
Orrville	8,800	126
Rittman	6,491	37



Recreation Division Summary

- **Mission**
 - The mission of the Wooster Recreation and Community Services Division is to **enrich** the lives of our community members through **parks, programs and play!**
- **Main initiative**
 - Provide quality recreational opportunities in the most cost-effective manner.
- **Core Functions**
 - Quality of Life
 - Health and Wellness
 - Information Resource
 - Accessibility for All



Recreation Division Programs

- **Pools**
 - Over 28,000 people visited our pools in the Summer of 2015
- **Programs**
 - Over 137,000 senior citizens, adults, young adults & children participated in our programs in 2015.
- **City's Subsidized Taxi Program**
 - Over 500 Wooster residents use this service.
- **Economic Impact**
 - By calculating the 2015 Estimated Economic Impact of Basketball and Soccer programs, the Recreation div. estimates total visitor spending at establishments in the City of Wooster at \$1,955,200.
- **Community Partnerships**
 - Partners with over 30 groups/organizations/businesses within the Wooster community to provide quality events and programming.



Planning & Zoning Division Summary

Responsibilities

- Review applications and guide applicants through the applicable process for commercial, industrial and residential developments
- Act as the staff liaison to the Planning Commission, Board of Zoning Appeals and Design and Review Committee
- Support and facilitate economic development
- Apply, maintain and enforce the City of Wooster Planning and Zoning Code
- Review and issue Zoning Permits, Sign Permits and Minor Subdivisions
- Utilize and promote the continued development of the Wooster GIS

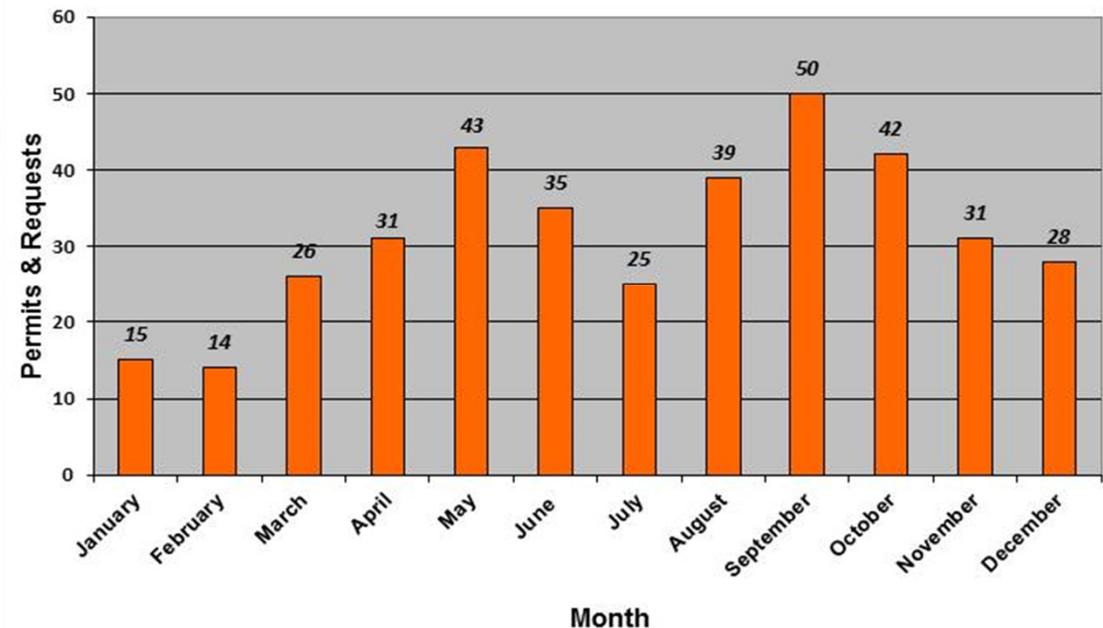


Planning & Zoning Division 2015 Data

- Significant projects approved in 2015:

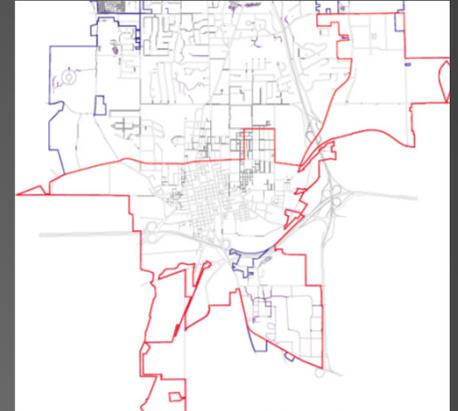
- Danbury Woods Phase II
 - 939 Portage Road
- College of Wooster Mateer Hall
 - 931 College Avenue
- City of Wooster Safety Center
 - 3319-3365 Burbank Road
- Industrial Additions:
 - LUK expansion, 34,272 sq. ft. added
 - Tekfor expansion, 25,250 sq. ft. added
- Dunkin Donuts/Baskin Robins
 - 1812 Cleveland Road
- Downtown Projects:
 - Wayne County Courthouse Renovation
 - Muddy's relocation to E. Liberty Street
 - Ride-On relocation to South Street
 - Basil Asian Bistro on W. Liberty Street

Chart 1: Permits & Requests 2015



ECONOMIC & COMMUNITY DEVELOPMENT

- Facilitates and promotes community quality of life and economic development in order to enhance local business development and manage community development programs.



- Key Responsibilities:

- Point of contact for economic development initiatives and programs. Coordinates with other economic development agencies and other development collaboration across the region.
- Seeks, develops, and administers various grants and tax incentive programs to support development within Wooster.

- Partnerships and Collaboration:

- Coordinates with multiple economic development partners, including Wayne Economic Development Council, Northeast Ohio Four Counties Organization, Main Street Wooster, Chamber of Commerce, and the Ohio Development Services Agency.



ECONOMIC & COMMUNITY DEVELOPMENT

- Administers the following programs to improve quality of life and to create housing and business development opportunities:
 - CDBG:** Community Development Block Grants
 - Allocation Grants (Infrastructure, Services. **\$77,000 in 2015.**)
 - Supported traffic signaling replacement project and to expand medical services.
 - Critical Infrastructure Grant (**\$300,000 in 2015,** – supplements traffic signaling.)
 - Residential CRA:** Community Reinvestment Area
 - Aided improvements to **31 home projects** since its inception in 2004.
(\$1,258,996.27 million of improvements.)
 - CHIP:** Community Housing Improvement Program, **\$450,000** grant that aided **21 homes since 2015 (Still in process)**
 - Home Repair: 10 Homes (2015-2016)
 - Down Payment Assistance: 1 Home
 - Private Owner Rehabilitation: 5 Homes
 - Private Rental Rehabilitation: 5 Units



ECONOMIC & COMMUNITY DEVELOPMENT

Supports business attraction and retention in collaboration with WEDC and multiple state agencies through leveraging multiple tax incentives and programs:

- **Business CRA:** 10 to 12-Year, 50 to 100% property tax abatement on new construction. To date: **27 Projects / \$28.2 M Invested / 261 Jobs**.
- **Enterprise Zone:** Up to 10-Year, 50 to 75% property tax abatement on new construction. To date: **16 Projects / \$101 M Invested / 2,492 Jobs**.
Certified Angus Beef, ABS Materials, Tekfor USA, Daisy Brand, Luk Inc.
- **CDBG Economic Grants:** Supporting infrastructure development to support business development.
 - Completed **\$500,000** investment for new public utilities to Daisy Brand in 2015 (water and sewer line installation).
- **CIC:** Wooster Growth Community Improvement Corporation
Wooster Growth Fund, Merchants Block, Business Investment.



Building Standards Division Summary

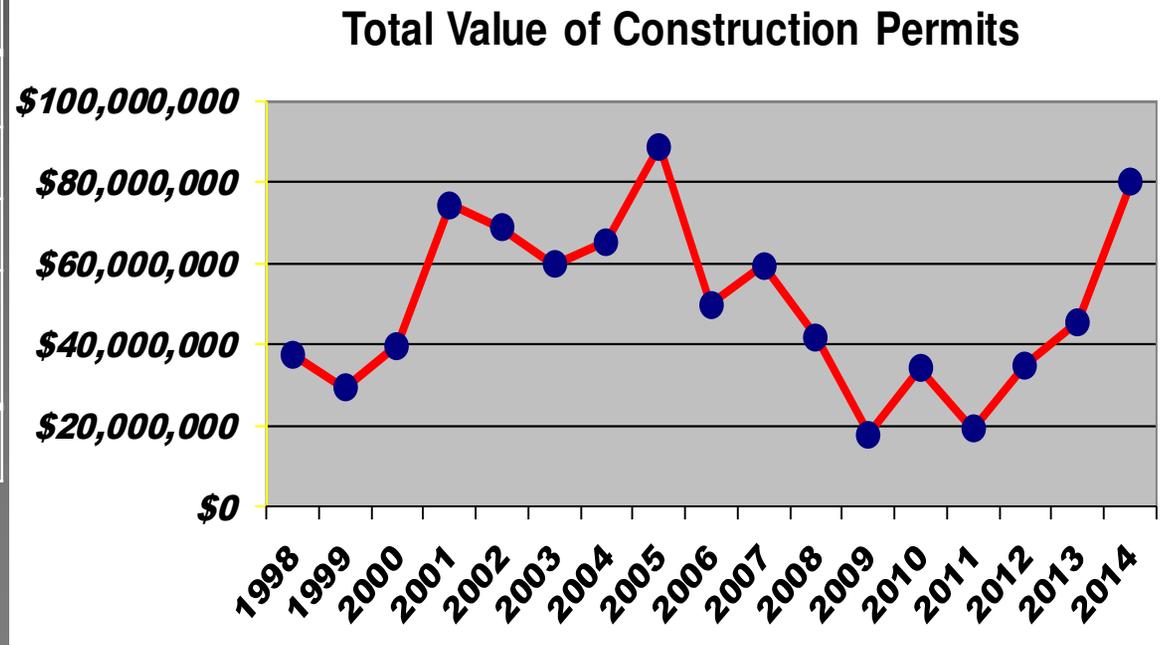
Work of the Building Standards Division

- Property Maintenance and Zoning Code Enforcement
- Floodplain Administration
- Backflow Valve Program
- Grease Trap Installation and Maintenance
- Facilities Management (City Hall)
- Wooster's Community Housing Improvement Program (CHIP)



Building Standards Division Summary

Year	Construction Value
2011	\$19,126,273
2012	\$34,933,255
2013	\$45,484,208
2014	\$80,020,000
	*Daisy Brand \$40 m
2015	\$63,948,625



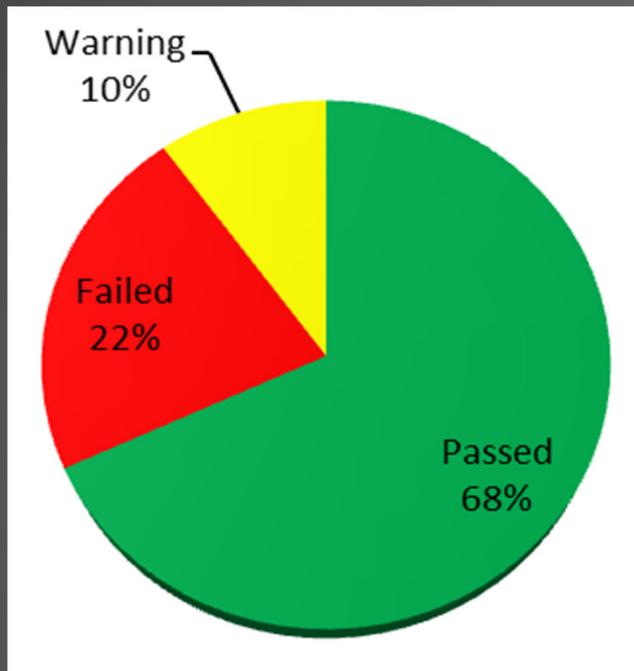
Construction Activity Notes:

- Plan Approvals, Permits, Inspections
- 60% Increase in activity from 2014 to 2015. Highest level in 8 years
- 40% Increase in Permits from 2013 to 2015. 1450 permits issued in 2015



Building Standards Division Summary

1,700 Inspections in the the RT District



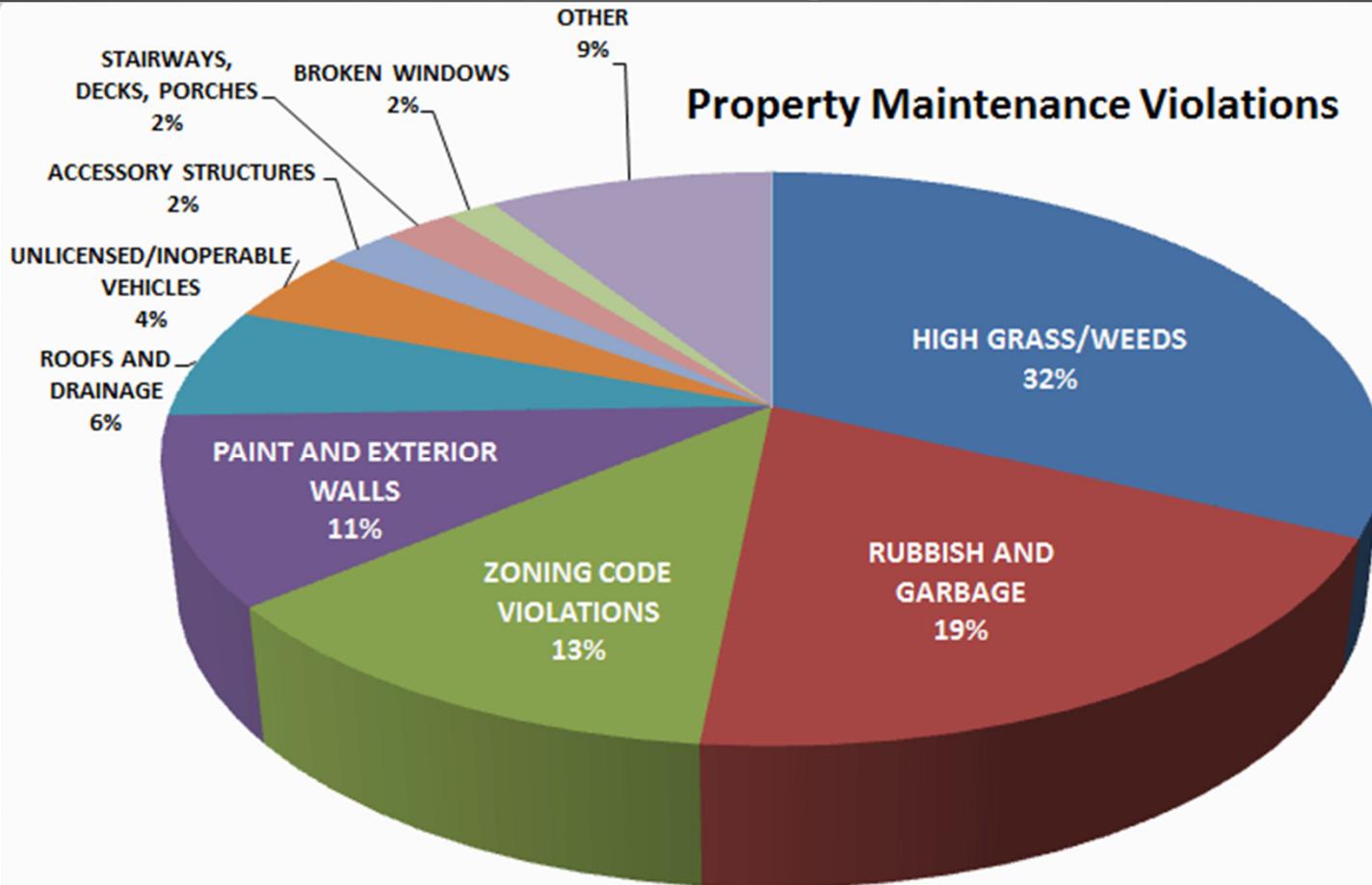
60% were Initial Inspections; 40% were follow-up Inspections



PROPERTY MAINTENANCE UPDATE



Building Standards Division Summary



600 PROPERTY MAINTENANCE VIOLATIONS
2015



Engineering Division Summary

Responsibilities

- Manage City Infrastructure
 - Strategic Planning
 - Funding
 - Design
 - Construction & Contract Management
 - Inspection
- Development & Utility Permitting
- Mapping, Utility Information, GIS
- Traffic Control Management
- EPA Storm Water NPDES Compliance & Reporting

North High Water Tower



Engineering Division Project Funding

Professional Service Fees

Industry Average 8% - 11%

Value of services provided by
Engineering Division for 2015
\$1,300,000

Consultant Fees = 3%

\$22,000,000 project costs (37
projects) managed by a staff of 8

Outside Funding Awarded 2014-
2015 from various sources such
as ODOT/OPWC/CDBG/EPA
amounted to nearly \$8,000,000

Notable Projects Funded

Friendsville Road: \$1,449,519

Akron Road: \$2,695,085

WPCP Improvement: \$1,213,852

Secondary Transmission:
\$398,640

Geyers Chapel: \$400,000

North Corridor: \$377,000

Sidewalks: \$615,989

ODOT Paving: \$640,550



Engineering Permitting and Revenue

Permit Fees	2012	2013	2014	2015
Single Inspection	\$11,470	\$21,338	\$10,478	\$19,800
Construction Inspection	\$37,491	\$50,477	\$114,642	\$58,105
Plan Review Fee	\$17,320	\$14,160	\$10,480	\$12,960
Plan Copies	\$4,205	\$4,635	\$4,213	\$5,489
Yard Pipe Permit	\$0	\$160	\$0	\$160
Sanitary Sewer Permit	\$6,960	\$480	\$480	\$960
San. Sewer Availability Charge	\$44,586	\$25,740	\$7,584	\$47,747
Water Availability	\$36,769	\$25,461	\$704	\$50,301
Water Service Permit	\$960	\$1,400	\$640	\$800
Development Permit Waiver	\$0	\$0	\$0	\$0
TOTAL FEES COLLECTED	\$159,761	\$143,850	\$149,222	\$196,322
Permissive Tax Revenue	\$94,029	\$101,243	\$102,382	\$120,467
ODOT Reimbursement	\$1,526,536	\$276,625	\$2,826,188	\$1,629,617



Concrete Street Repair



Major Infrastructure Projects

Project	Contract Amount	2014 Costs	2015 Costs
Akron Road Reconstruction	\$3,077,862.12	\$1,164,690.93	\$1,587,150.00
CDBG Sidewalk - 2015	\$53,435.00		\$59,798.00
Christmas Run Park Playground	\$387,797.00		
E. Bowman/Long Road Resurfacing	\$584,910.83		\$584,910.00
E. Liberty/Pittsburg Ave. Resurfacing	\$396,203.65		\$396,203.00
E. Pine Reconstruction	\$403,740.00		
Edgewood Allotment Concrete Repair	\$423,450.00	\$136,327.36	\$231,383.69
First Farm Sanitary Sewer	\$276,886.42		\$258,210.96
First Farm Waterline	\$444,031.40		\$424,722.95
Geyers Chapel Road Reconstruction	\$293,781.64		\$233,638.91
Layton Tower	\$92,160.00		\$31,672.41
Melrose Booster Station	\$341,090.00		\$93,073.18
Melrose Sanitary Sewer	\$361,811.82		\$324,607.65
Minerva Resurfacing	\$45,000.00		\$34,672.00
Norman Waterline	\$85,999.20		\$98,999.20
North High Water tank	\$3,066,000.00	\$865,052.25	\$1,746,113.52
Oldman Connector Trail	\$162,287.10		\$125,398.00
Palmer Street Resurfacing	\$119,142.60		\$119,142.00
Parkview SRTS Sidewalk	\$320,142.15		\$253,090.36
Point of View/Crabapple Resurfacing	\$74,643.70		\$96,320.00
Secondary Transmission Waterline - Contract A	\$649,873.30		\$117,874.00
Secondary Transmission Waterline - Contract B	\$486,759.50		
Soccer Parking Lot	\$32,642.00		\$32,642.00
Various Streets Resurfacing	\$192,516.00		\$192,516.00
Vinton Woods/Tanglewood Concrete Repair	\$106,007.00		\$135,949.00
Westridge Waterline	\$84,252.57		\$67,465.34
Winter Tank Demo	\$82,910.00		
WRRF Improvements	\$3,689,770.00		\$1,141,458.00
Various Alleys			\$26,000.00
			\$8,413,010.17

Roadway	\$3,637,885
Sidewalk/Paths	\$438,286
Sanitary	\$1,724,277
Water	\$2,548,248
Misc.	\$64,314
	\$8,413,010



2014 – 2015 Project List



Major Infrastructure Projects

2015 – Detailed List is available

▶ Roadway:

- ▶ Akron Road Reconstruction
\$3,077,862
- ▶ E. Bowman & Long Road
Resurfacing \$584,911
- ▶ E. Pine Street Reconstruction
\$403,740
- ▶ Edgewood Allotment Concrete
Repair \$367,711

▶ Waterline:

- ▶ Melrose Booster Station \$341,090
- ▶ North High Water Tank \$3,066,000
- ▶ First Farm Waterline \$442,233
- ▶ Secondary Transmission Line
\$1,136,633

▶ Sanitary:

- ▶ WRRF Improvements \$3,817,000
- ▶ Melrose Sanitary Sewer \$357,140
- ▶ First Farm Sanitary \$281,585



2015 Projects Completed



Sidewalk Improvements

Safe Routes to Schools –
Funded by ODOT in 2011

2013 – Melrose Elementary
\$68,702 Project Cost

2014 – Kean Elementary
\$202,090 Project Cost

2015 – Parkview Elementary
\$300,550 Project Cost

CDBG Funded

2014 - \$45,226

2015 - \$52,299

Oldman Connector Trail

Funded by ODOT

\$149,195 Project Cost



- Total linear feet installed – 16,450 LF
- Total project costs - \$818,062



Roadway & Paving Projects

Concrete Streets



Asphalt Streets



Roadway & Paving Projects

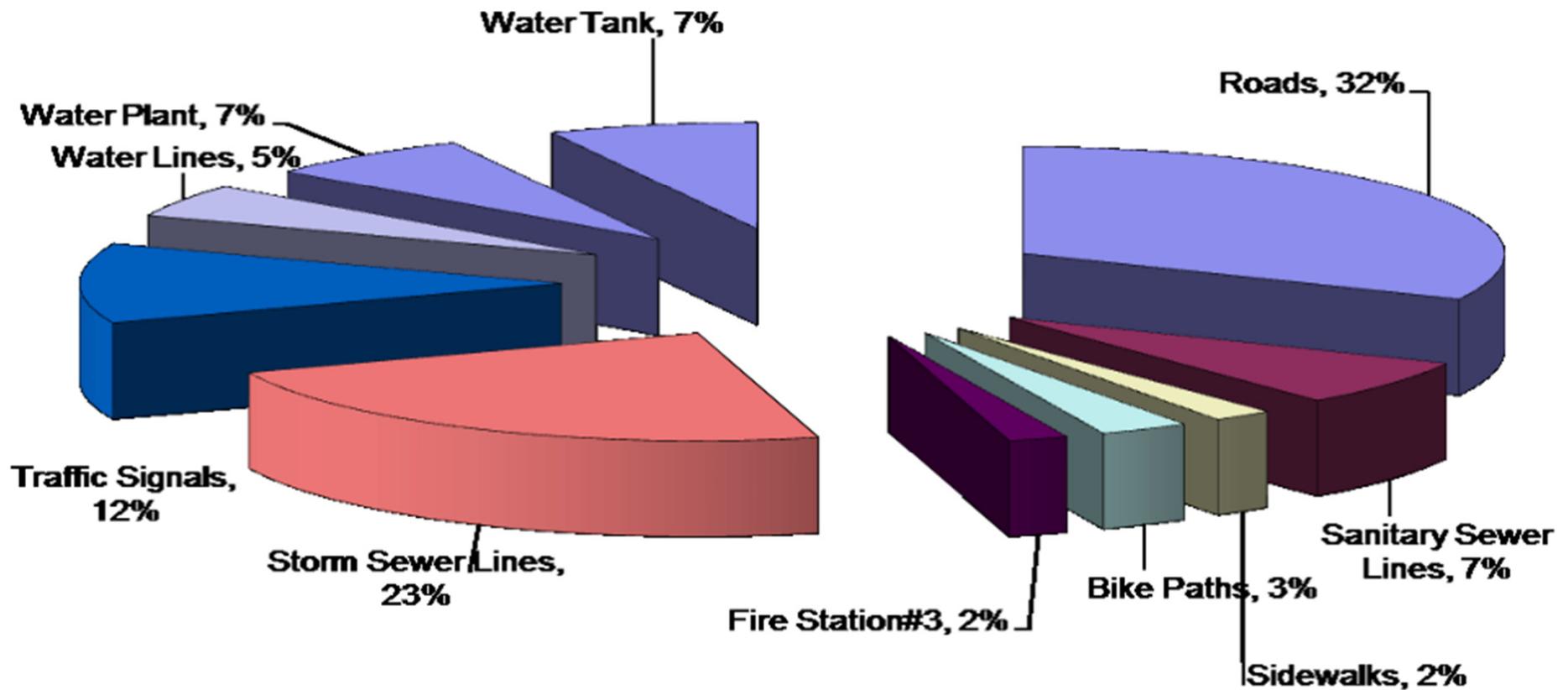
▪ Asphalt Resurfacing/Reconstruction	\$3,052,035
▪ 7 projects	
▪ Asphalt Patching with 10' avg. width	\$ 239,546
▪ 22 Different Streets	
▪ Concrete Street Repair	\$ 135,949
▪ Chip/Seal Alleys/Asphalt Resurfacing City Crews	<u>\$ 40,900</u>
Total Cost of Repairs/Maintenance	\$3,468,431
Total Length (Mileage) of Repairs/Maintenance	11.87



Infrastructure Projects

2016 Projects and schedules

2016 Infrastructure by Category



Infrastructure Projects

2016 Projects and schedules

- Currently Under Construction

- E. Pine Street Reconstruction - May 2016
- Traffic Signal Replacement (Cleveland/Highland, Bowman/Bever) - July 2016
- Columbus Gateway – May 2016
- Secondary Transmission Line – June 2016
- 2016 Pavement Repairs (Mechanicsburg Rd, N. Market, Madison, Spruce) June 2016
- Misc. WTP Tank Painting & Milltown Water Tank Painting – July 2016

- Under Design

- North Street Traffic Signals
- Akron Road Industrial Park
- Wooster Bike Loop



2016 Projects and Schedules



Infrastructure Needs

Wooster's Infrastructure Strategic Plan indicates the following funding needs:

- ▶ 60 projects planned for construction from 2016-2020
- ▶ \$18,279,000 in Roadway
- ▶ \$10,645,000 in Water
- ▶ \$4,000,000 in Sewer
- ▶ \$4,613,000 in Storm

The most pressing needs within the next two years are as follows:

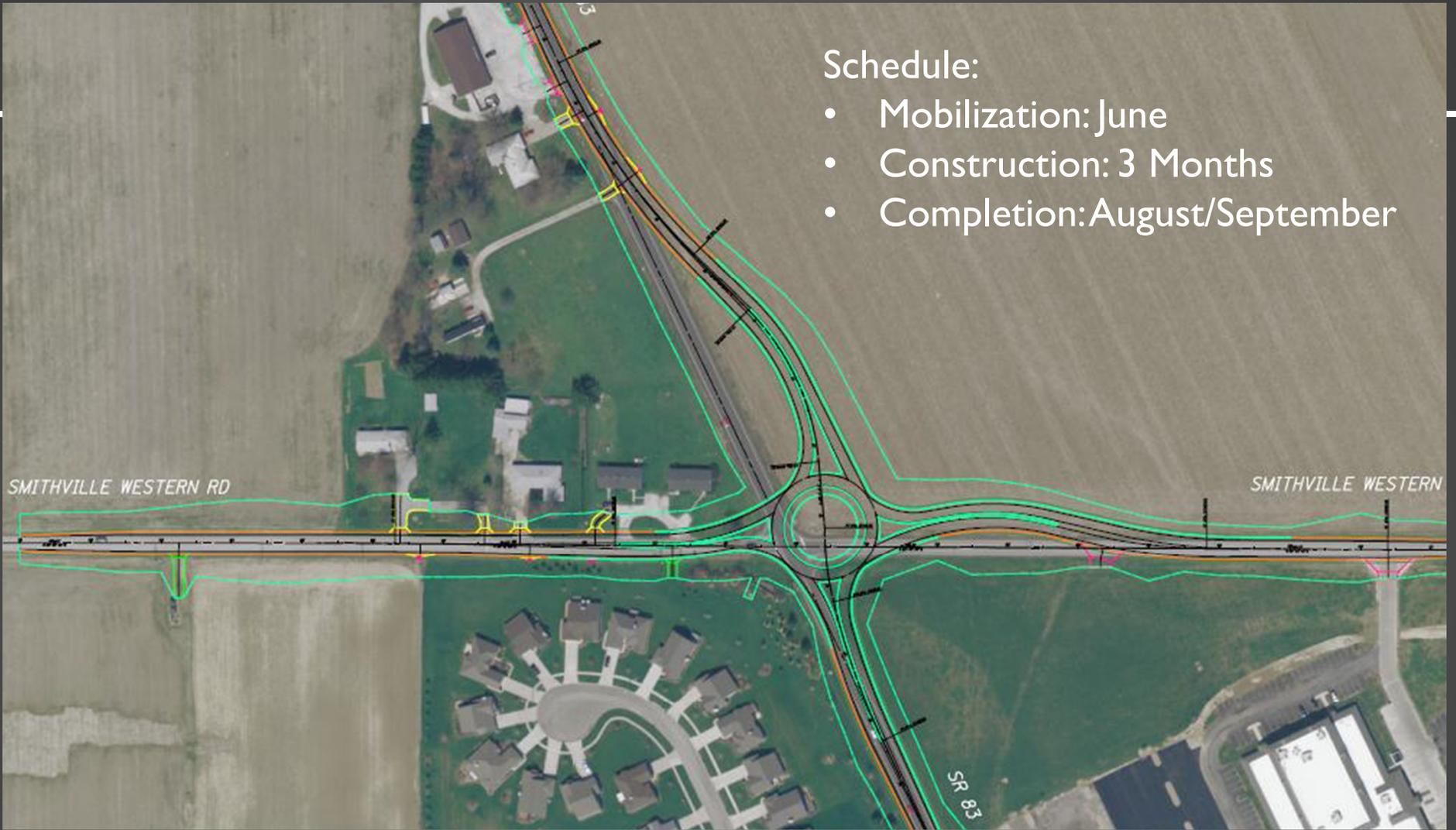
1. Water Distribution and Storage – Replacing existing mains and maintenance of water tanks
 - a. Funding Needs in 2016 = \$1,245,000
 - b. Funding Needs in 2017 = \$2,050,000
2. Sewer Collection – Lift Station upgrades
 - a. Funding Needs in 2016 = \$400,000
 - b. Funding Needs in 2017 = \$850,000
3. Roadways – Roundabouts, traffic signals and streetscape
 - a. Funding Needs in 2016 = \$3,034,000
 - b. Funding Needs in 2017 = \$5,100,000
4. Storm Sewer – Culvert replacements, sewer line installation
 - a. Funding Needs in 2016 = \$1,405,000
 - b. Funding Needs in 2017 = \$1,110,000



SR 83 Roundabout

Schedule:

- Mobilization: June
- Construction: 3 Months
- Completion: August/September



2016 Projects and Schedules



Safety Center



Schedule:

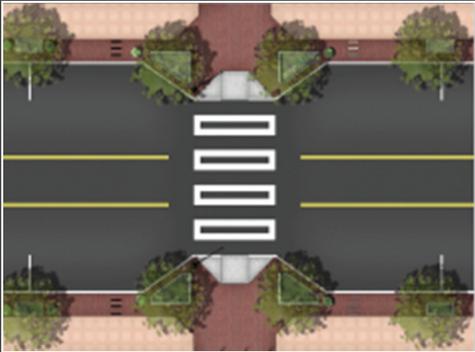
- Mobilization – May
- Construction – 15 Months
- Completion – June 2017



2016 Projects and Schedules

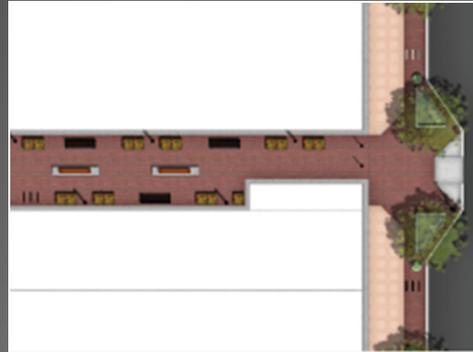


Downtown Streetscape Improvements



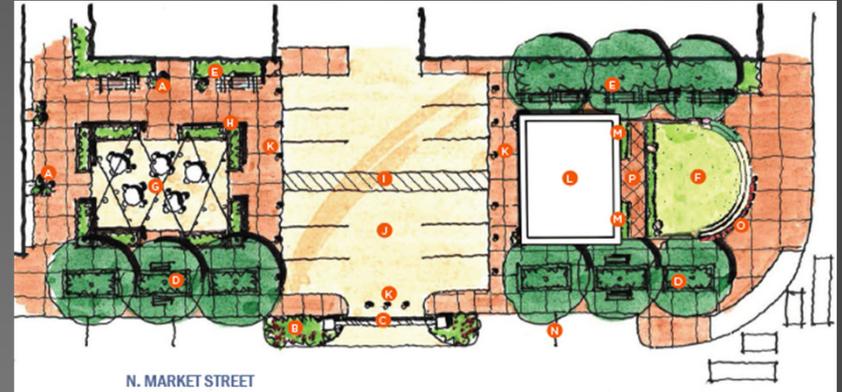
1. STREETSCAPE

- 2016 Design
- 2017 Build



2. PEDESTRIAN ALLEY

- Fall Const.



3. DOWNTOWN PARK/GREEN SPACE

- Under Design
- Summer 2016 Const.



2016 Projects and Schedules



PPM Division Summary 2010 - Present

Responsibilities

- Maintain City roadway and utility infrastructure, park facilities and vehicles
 - Street Maintenance
 - Snow/Ice Removal & Treatment
 - Leaf Collection
 - Storm Water Maintenance
 - Traffic Signals and Signage
 - Parks Maintenance
 - Shade Tree/Urban Forestry
 - Fleet Maintenance



- 133 miles of streets
- 121 miles of storm sewer
- Fleet of 280 vehicle & equipment
- Cost to maintain roads and infrastructure increased 150% since 2000



PPM Division Summary



- Significant Accomplishments
 - Filled over 10,000 potholes with Dura-Patch machine and HPM (cold mix asphalt)
 - Spent 1500 man-hours clearing snow/ice off over 270 lane miles
 - Spent 600 man-hours repairing/clearing storm sewers
 - Improved 3 miles city alleys with preventative maintenance of chip sealing
 - Wayfind and parking lot signage installed to assist downtown patrons
 - Downtown area LED fixture replacement
 - Replaced 188 high pressure sodium light fixtures
 - New street sign program implemented to track inventory and location
 - 6726 signs within the City right-of-way
 - Collected 777 loads of leaves last fall
 - Enough leaves (11,655 C.Y.) to fill PPM Garage 15 ft high. Approx. 4500 man overs over 6 weeks.



PPM Division Summary

Maintenance Responsibilities Comparisons the Last 25 Years

Year	Street Miles	Storm Sewer Miles	Signs	Signals	Street Trees	Equipment Maintained
1990	106.4	95.3	4880	49	2700	200
2000	120.4	103.8	5020	60	2900	240
2010	133.1	117.4	6656	60	3300	255
2015	133.8	120.9	6726	60	3700	260

Change: 26% 27% 38% 22% 37% 30%

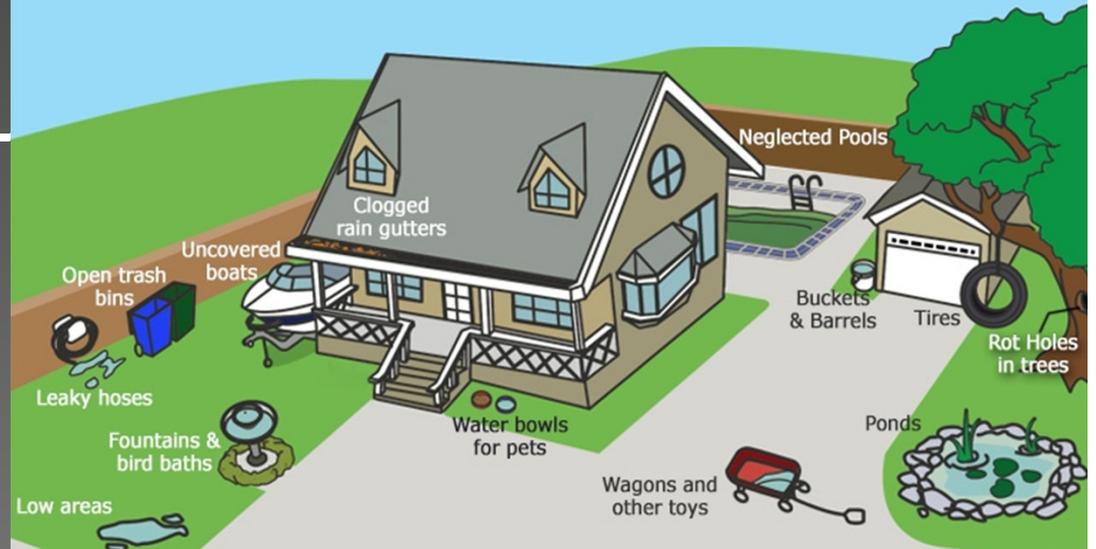


PPM Division

City Mosquito Control Includes:

- Population Reduction & Management
 - Public Education & Awareness
- ## Population Management
- Pre-season & Bi-weekly checks of breeding areas
 - Frequent & Periodic pesticide application by certified contractor
- ## Public Education
- Website Info: <http://www.woosteroh.com/public-properties-maintenance/mosquito-control>
 - Utility Flyers, Newsletters, Facebook, newspaper
- Presently, there are no reported cases of Zika virus in Wayne County. For more information on the Zika virus that mosquitoes can carry, please visit <http://www.wayne-health.org/>

Common Backyard Mosquito Sources



Mosquito Control



Fire Division Summary

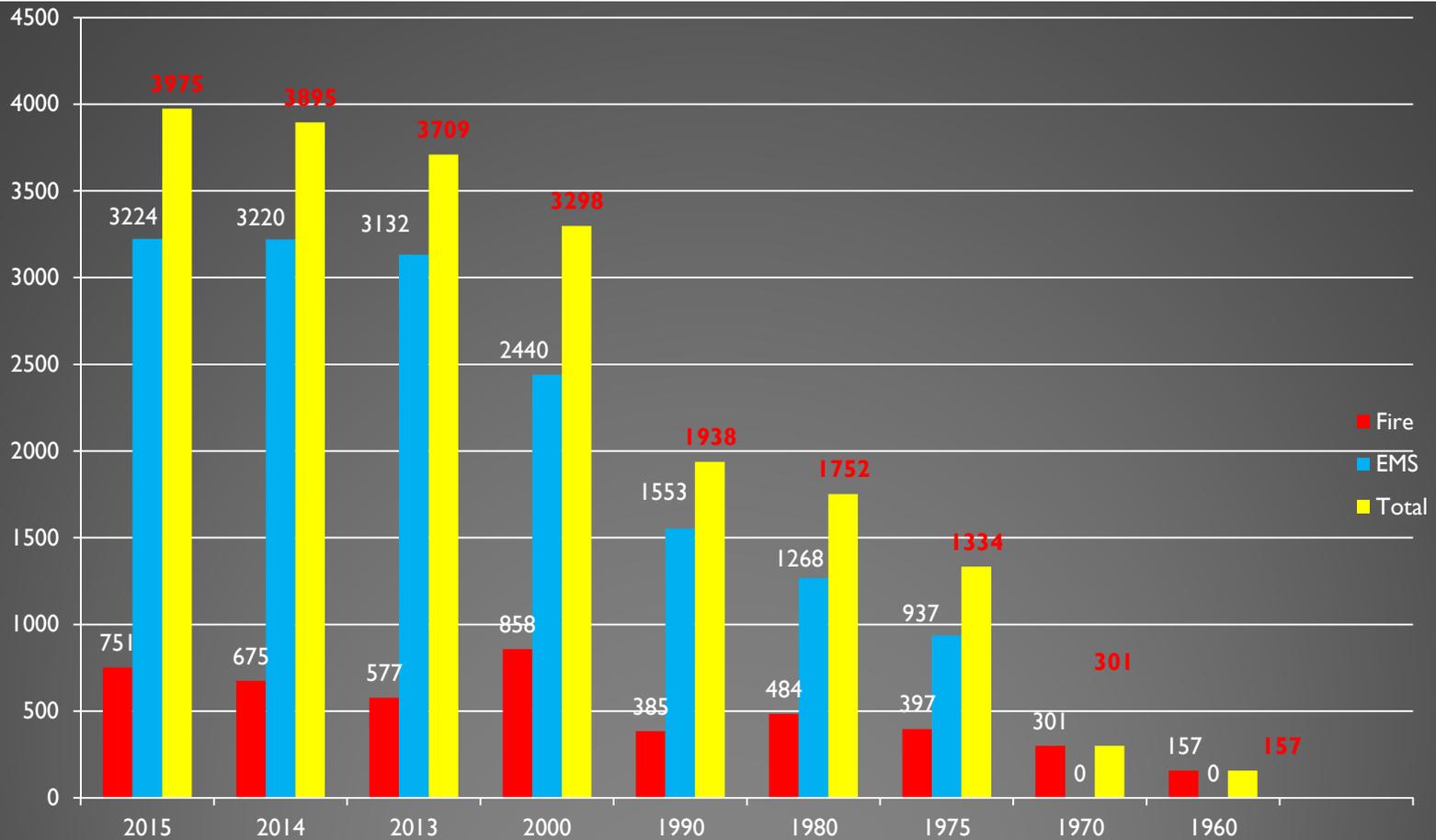
- Mission: To prepare for, respond to and mitigate all calls for duty, in an efficient and cost effective manner. This will occur by providing an all-hazards approach to emergency services requested by the citizens, businesses and visitors of the City of Wooster.
- The mission is accomplished through fire suppression, emergency medical services, rescue operations, training activities, emergency preparedness and community risk reduction.
- The division is committed to providing the best possible service and protection at the least possible cost.

The Fire Division calls for service include:

- Fire Suppression
- Emergency Medical – Advanced Life Support
- Hazardous Materials
- Rescue Calls – Motor Vehicle Accidents, Entrapments Etc.
- County and Regional Mutual Aid
- Confined Space Rescue
- Fire Prevention – Inspection and Education



Fire Division Summary



TOTAL CALLS FOR DUTY



Fire Division Summary

- **45 Uniformed Members**

- 3 Shifts with 14 Members Per Shift
- 1 Fire Inspector/
1 Administrative
- 24 Hour Work Schedule

- **4 Bureaus**

- EMS
- Suppression
- Logistics
- Prevention/Training



Fire Division Summary

- Purchased a vacant structure to be renovated into Fire Station #3.
- Continued the planning process for the Wooster Safety Center (Fire Station #2).
- Fostered continued support of the Wooster-Ashland Regional Council of Governments and the development of a regional public safety dispatch center.
- Updated all firefighting personal protective equipment to NFPA standards.
- Conducted emergency preparedness activities for new businesses.
- Replaced a grass fire unit and confined space rescue trailer.
- Conducted specialized hazardous materials training.
- Redeveloped our emergency response agreement with Wooster Twp. Fire Dept.



Project & Activity Updates



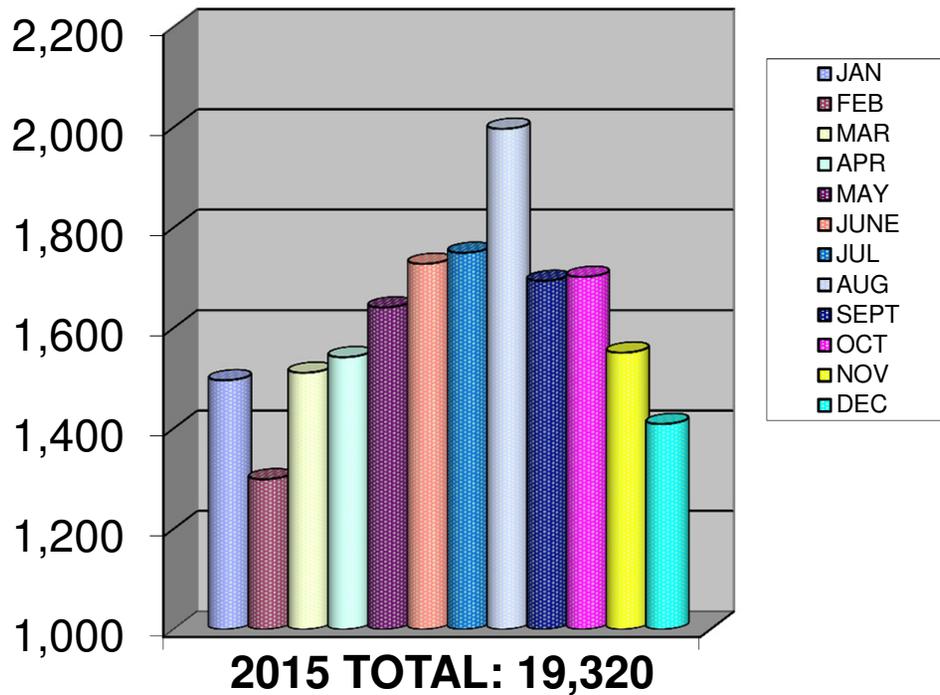
Police Division Summary

- The Wooster Police Department is a committed partner with our community. Ethics, integrity and professionalism are the core values which lead us forward.
- Our employees are dedicated to protecting and preserving life while providing fair and impartial law enforcement services to all.
- Our Department goals include; accountability, communication, preparedness, training, coaching and recognition.

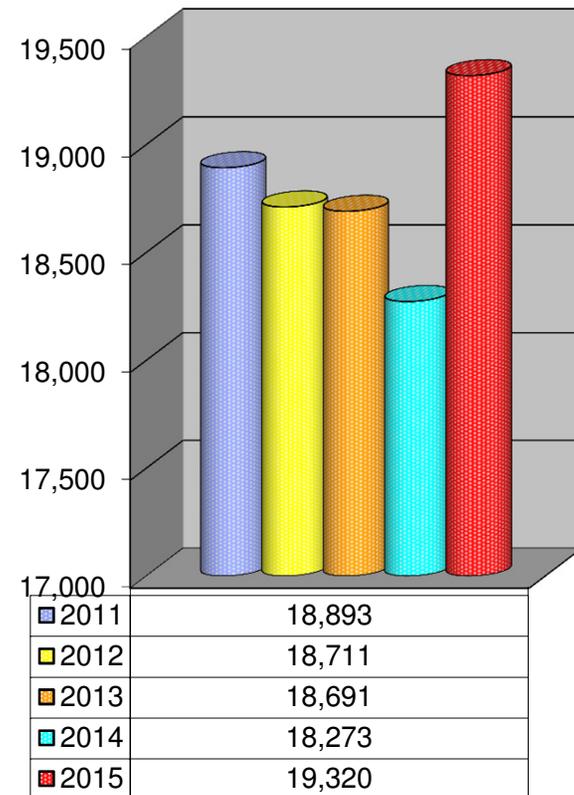


Police Division Summary

CALLS DISPATCHED BY MONTH



2015 CALLS FOR SERVICE



Utilities Division Summary

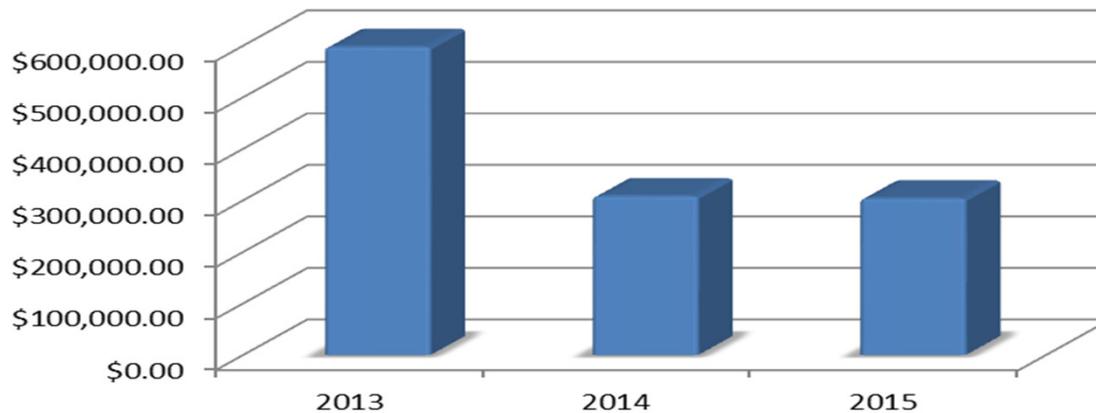
The Water Treatment Plant (WTP) and Water Resource Recovery Facility (WRRF) work to ensure clean water is provided to all residents and that waste water is collected and disposed of in an environmentally safe manner while maintaining all distribution and collection lines.



Utilities Division Summary

- 1.593 billion gallons of wastewater
 - This is a decrease of 93 million gallons over 2014
 - Treated 3.33 million pounds of biological oxygen demanding (BOD) substances and 2.96 million pounds of suspended solids from the wastewater.
- The 1.1 megawatt cogeneration system installed as part of the 2013 agreement with Quasar performed well
 - In August, a transmission line was connected to the Water Treatment Plant to fully utilize the power being produced by biogas

Combined WRRF/WTP AEP Bills



WRRF 2015 Highlights



Utilities Division Summary

- Produced a total of 1.113 billion gallons of potable water
 - Decrease of 86 million gallons from 2014
 - Average daily production was 3.05 million gallons with a peak of 4.95 million gallons on July 1st
- Addition of new 1.5 million gallon Melrose tank and pump station to service the North High Pressure Zone and allow overdue maintenance at the Melrose Tank.
- Created electrical tie in with WRRF to utilize power created by biogas and backup power from the WRRF's 2.2 MW diesel generator.



WTP 2015 Highlights



Utilities Division Summary

Distribution & Collection Highlights

- Completed the Meter Transmitter Unit (MTU) replacement project initiated in 2012.
- Over 10,000 MTUs and 5,500 water meters were installed utilizing Utility Division staff and coordinated by Accounts Receivable Staff of the Finance Department.
 - Over 1000 replaced in 2015 alone



Utilities Division Summary

- Began beta testing of AquaHawk water monitoring software to find service leaks and provide a customer interface to track water usage and billing data
- AquaHawk found an industrial user leak of over 8,000 gallons per day within hours of implementation, saving the customer from a large water bill that could have grown into \$1,000s if not found. This system has the capability to shorten detection of metered service leaks from months down to days.
- A residential toilet leak, if undetected, can cost \$61 dollars per day, or \$1,830 a month



Distribution & Collection Highlights



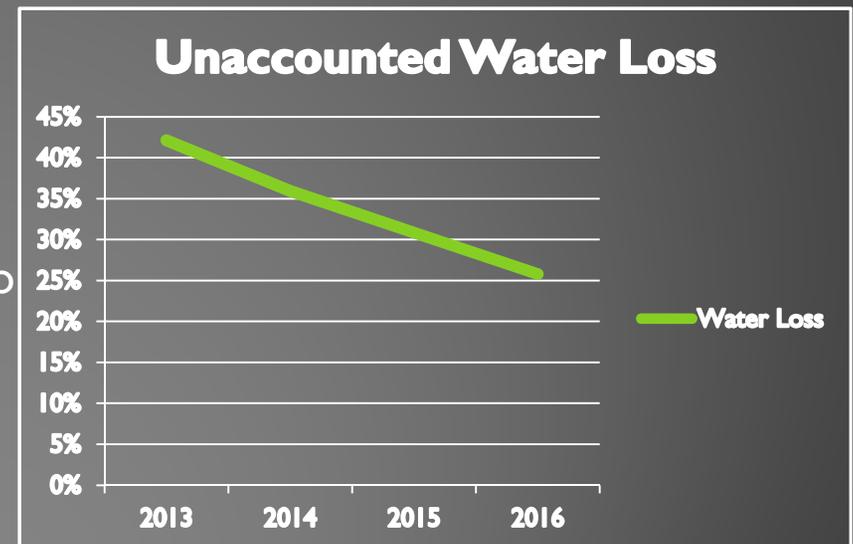
Utilities Division Summary

Operations:

- 138 miles of water main maintained
 - 29 water main breaks in 2015 compared to 36 in 2014
- 122 miles of sanitary sewer maintained
 - 6 sanitary main backups, over 20,000 feet of sewers jetted, 20,000 feet root treated
- Water Line mileage increased 24% since 1990
- Sewer Line mileage increased 56% since 1990

Water Loss:

- Historically, water loss has been an issue that the City has fought for decades. Since 2012, the Utility Division along with the Engineering and Finance Divisions have aggressively sought ways to reduce and mitigate losses by meter upgrades, new leak locating techniques, statistical analysis and water main replacement



Distribution & Collection Highlights



WOOSTER CITIZEN'S GOVERNMENT LEADERSHIP ACADEMY (WCGLA)



- A Strategic Education and Engagement program
- Goals:
 - Citizen Empowerment to contribute to governing process and delivery of services
 - City staff leadership and customer awareness development

Engagement communicates and encourages ethical stewardship of public funds and public trust



WCGLA Introduction



Why is Citizen Engagement Important to the City?

- Government resources are limited
- Public service needs are numerous
- Decisions and Priorities are required

**Government exists to serve the public;
Educated Public input is critical**



Wooster Citizens' Leadership Academy (WCGLA)

The academy is designed to let citizens behind the scenes of municipal government to learn what we do and why. Our goal is to provide an environment where they will learn about the divisions and departments within Wooster City Government and discover their purpose, areas of responsibility and how each impacts them. We want their engagement and feedback to assist us in our mission to deliver cost effective and timely services to all residents of Wooster.

Outline of Sessions:

Session #1: City Government Overview & Introduction

Session #2: Finance, and Economic & Community Development

Session #3: Safety Forces (Police and Fire Operations w/ a Tour)

Session #4: Public Properties Maintenance and Engineering Departments

Session #5: Recreation & Community Services Department

Session #6: Wooster Community Hospital Presentation and Tour

Session #7: Building and Planning Standards Divisions

Session #8: Clean Water Production and Waste Water Treatment
Presentations and Facility Tours

Session #9: Wooster Comprehensive Plan & Downtown Plan Presentation

Session #10: Graduation Ceremony and Feedback Survey



Questions?

