

Transportation Services and Assistance Available in Wayne County

Apple Lane Transportation

419-522-9904

Contact Mon.-Fri. 9 a.m. - 5 p.m.

This is a private transportation company that operates out of Mansfield and serves Wayne County. Currently they have two vehicles for Wayne County. They provide non-emergency medical transportation Monday through Friday, and accepts Medicaid and Passport clients. They do have wheelchair accessible vehicles but as of this writing (5/8/15) they do not serve Wayne County. Rates for car transportation is based on miles traveled: 0-5 miles is \$15, 6-10 miles is \$20. Wheelchair transportation rates are \$60 for round trip plus \$1.25 per mile.

American Cancer Society- Road to Recovery Program

1-800-227-2345

www.cancer.org

Contact Mon.-Fri. 8:30 a.m. - 4:30 p.m.

The American Cancer Society Road to Recovery program provides transportation to and from treatment for people with cancer who do not have a ride or are unable to drive themselves. Volunteer drivers use their cars to take patients to treatments they need. To be matched with a volunteer call the American Cancer Society at 1-800-227-2345 or do this online. One business day advance notice is required, not including the date transportation is needed. Patients must be traveling to an appointment required to begin or complete cancer treatment, or to an appointment for complementary therapy during cancer treatment. Transportation cannot be provided for follow-up appointments after treatment has been completed. Patients must be ambulatory, able to walk unassisted to and from the vehicle, or have an accompanying caregiver to assist. Patients under the age of 18 must be accompanied by a legally responsible adult such as a parent or caregiver. Free.

Adaptive Sports Program of Ohio

330-262-1200

www.adaptivesportsohio.org

This is a 501(c)3 organization established to promote the health and wellness of individuals with physical disabilities by providing competitive and recreational adaptive sport opportunities throughout the State of Ohio. It has one bus that has four wheelchair seats and eight other seats to transport athletes to their sporting events. This vehicle is solely for the use of ASPO's athletes to attend sporting events.

Anazao Community Partners

330-264-9597

Contact Mon. – Fri. 9 a.m.-5 p.m.

www.anazao.co

Anazao is a private, non-profit organization providing treatment, intervention and prevention services to residents and organizations throughout Wayne and Holmes Counties. It provides transportation for clients in programs.

Auble EMS and Ambulance

330-682-2966

Contact Mon. – Fri. 9 a.m.-5 p.m.

Wheelchair transportation to emergency and non-emergency medical appointments. Base rate is \$50 then \$5 per mile. In mid-2015 this company was sold to Samaritan Care Inc.

Aultman Orrville Hospital

1-855-HTS-RIDE (855-487-7433)

www.aultmanorrville.org

Contact Mon. – Fri. 8 a.m.-4:30 p.m.

Aultman Orrville Transportation Service provides free transportation for patients and their families to Aultman Orrville Hospital or any of its medical staff offices located in Apple Creek, Dalton, Kidron, Mt. Eaton and Orrville. Homes must be located within a 25-mile radius of Aultman Orrville. If possible, requests should be made 24 hours in advance. When scheduling a ride provide the following information: passenger name, number of passengers, time of desired arrival, address of pick-up site, address of destination, phone number, approximate time of return trip home, and any special assistance required for children. Scheduled transportation trips can be cancelled at any time by calling 855-487-7433. Passengers are expected to be ready for pick up 30 – 45 minutes prior to their scheduled time. Within a 30-day period, those who fail to show up for scheduled transportation more than twice will be suspended from the service for six months.

Barons Bus Line

330-262-0341 (Cora's Market & Deli)

330- 359-5257 (Mt. Eaton Hardware)

440-882-3703 or 888-378-3823 (Barons)

www.baronsbus.com

Bus service that links with Greyhound. Picks up/drops off at Cora's Market & Deli located at 2500 Akron Rd.; Wooster; in parking lot off I-71 and Rt. 539 in West Salem; and Mt. Eaton Hardware, 15936 E Main St, Mt. Eaton. Prices range depending upon destination; a one-way trip from Wooster to Columbus is \$16.50 (\$17.58 with tax) and a one-way trip from Wooster to

Cleveland \$20 (\$21.30 with tax). Buy tickets online, at Cora's Market and Deli, and at Mt. Eaton Hardware. Tickets at Cora's and Mt. Eaton can be purchased 9 a.m. to 4 p.m. Purchase online anytime. Wheelchair-accessible transportation is available.

Buckeye Health Plan (Medicaid managed care plan)

1-866-531-0615

If having problems reading or understanding Buckeye information call 1-866-246-4358

TTY 1-800-750-0750

www.buckeyehealthplan.com

Contact Mon. – Fri. 7 a.m.-7 p.m.

Provides 15 free round trips or 30 one-way trips to its members to dental visits, prenatal care appointments, primary care office visits, childhood immunizations, specialist appointments, Medicaid redetermination visits with case workers/CDJFS, WIC appointments, and urgent care appointments if verified with your doctor. Rides to the pharmacy are NOT covered, but they will help you find one that delivers. Rides must be scheduled at least 48 hours in advance. When calling have the following information available: member id number, date of birth, pick up address and phone number, doctor's name, date and time of appointment, drop-off address and phone number, and whether it is a regularly scheduled appointment or urgent care appointment.

CareSource (Medicaid managed care plan)

1-800-488-0134

TTY 1-800-750-0750 or 711

www.CareSource.com/ohmedicaid

Contact Mon. – Fri. 8 a.m. to 5 p.m.

Provides 15 free round trips or 30 one-way trips to its members to dental visits, prenatal care appointments, primary care office visits, childhood immunizations, specialist appointments, Medicaid redetermination visits with case workers/CDJFS, WIC appointments, and urgent care appointments if verified with your doctor. If your visit is more than 30 miles away, the trip will NOT count towards the ride limits. Rides must be scheduled at least 48 hours in advance.

Central Christian Church (Wooster)

330-262-4652

Contact Mon. – Fri. 8 a.m. to 5 p.m.

Provides five \$20 gas vouchers per month. First come, first served.

Community Action Wayne Medina

330-264-8677

www.cawm.org

Contact Mon. – Fri. 8 a.m.- 4:30 p.m.

Community Action Wayne/Medina provides low-income individuals/families with transportation to and from medical appointments, grocery shopping, banking, etc. Must have a 48 hour notice prior to transportation needs.

D & D Transportation

330-416-2830

transportation.dd@gmail.com

New transportation service operated by David Sigler, Jr. that serves Wayne County. Currently provides transportation to developmentally disabled clients, but is interested in growing the business. Has one shuttle that is wheelchair accessible and two vans. Rates are negotiable.

eRideShare

618-530-4842

www.erideshare.com

Online any time

Online carpool listing. There are currently no listings for Ohio. Free to sign up. Price rated must be arranged with other carpoolers.

Five Star

330-262-0123

Door-to-door cab service. Wooster rates: \$5 for pick up, first mile is free, then \$2 per mile. Various rates for outside of Wooster.

GoBus

888-95-GOBUS (888-954-6287)

TTY voice service is available through Ohio Relay Service 1-800-750-0750

Contact Mon. – Fri. 9 a.m.-5 p.m. Website works best with Firefox or Internet Explorer

www.ridegobus.com

Bus service daily between Columbus & Wooster. Rates are \$15 one way and \$30 for round trip (\$18.10 and \$34.45 with tax and fees). Stops will be at the College of Wooster behind the Scot Center on Gasche Street and at the Best Western, 243 E. Liberty Street, Wooster (in the parking lot). Possible route may also include Cleveland. Tickets can be purchased online or on the bus.

Gilcrest Transportation (affiliated with the Gilcrest Senior Wellness and Fitness Center)

330-658-7035

Contact Mon. - Sat. 7:30 a.m. - 4 p.m.

Transport to medical appointments. Accepts Medicaid and Passport clients. Private pay fee depends upon mileage. Rides must be scheduled in advance.

Green Township Ministerial Association

Smithville United Methodist 330-669-2371

St. Paul Lutheran in Smithville 330-669-2111

Paradise Church of the Brethren 330-669-2847

East Chippewa Church of the Brethren 330-669-3262

Oak Grove Mennonite 330-669-2697

The five churches listed provide \$30 gas vouchers for medical appt. and emergencies once a month. Call any of the participating churches for availability of vouchers.

Major Mary Concierge Service

(330) 601-0464

Email: 93wave93@gmail.com

Hours of Service are anytime if not already booked.

Provides transportation to seniors to anywhere for \$16.00 per hour plus .55 cents per mile. No charge for extra passengers. Maximum with luggage is 5 adults. Fixed Rates to/from Akron/Canton Airport or Cleveland Hopkins Airport is \$55.00 one way. Payments are invoiced once a month. Self-Pay only. Carries Terrorism Insurance (due to airport service) is bonded, and has extra liability insurance.

MOCA House

330-264-1590

Contact Mon.-Fri. 11 a.m. - 5 p.m.

Transportation to MOCA House. Free to anyone wanting to attend events, activities, educational services provided by MOCA House.

Molina Healthcare (Medicaid managed care plan)

1-866- 642-9279

TTY/Ohio Relay 1-800-750-0750 or 711

www.molinahealthcare.com

Contact 24/7

Provides 15 free round trips or 30 one-way trips to its members for trips to a doctor, provider, clinic, hospital, therapy or behavioral health appointment., Medicaid redetermination visits with case workers/CDJFS, and WIC appointments. Trips to the pharmacy directly following a medical visit will be counted as part of the return trip. Members need to let the transportation driver know to stop at the pharmacy on the return trip. While at the health care provider's office, member needs to ask them to call the prescription in to the pharmacy so it is ready when he/she gets there. Rides will also be provided to members who must travel 30 miles or more for covered healthcare services that are deemed medically necessary and not available in member's service area.

Rides must be scheduled at least 48 hours in advance. When calling have the following information available: member id number, date of birth, pick up address and phone number, doctor's name, date and time of appointment, drop-off address and phone number, and whether it is a regularly scheduled appointment or urgent care appointment.

OhioRideshare

1-800-825-RIDE

www.ohiorideshare.com

Gives people in 13 counties in Northeast Ohio the ability to identify potential carpool partners quickly and securely. Registering with OhioRideshare is free and can be done online

Paramount Advantage (Medicaid managed care plan that is affiliated with ProMedica)

1-800-462-3589 or 1-419-887-2525 to schedule transportation assistance

TTY 1-888-740-5670

www.paramounthealthcare.com

Contact Mon. – Fri. 8:30 a.m. to 5 p.m.

Provides members with 3 different options:

1. Fifteen free round trips or 30 one-way trips per year provided by a non-emergency cab, share-a-ride or ambulette service. This must be scheduled at least 48 hours (Monday-Friday) in advance of the appointment. To schedule a return pickup, reschedule or cancel transportation call 1-866-837-9817 (TTY callers use 1-800-750-0750). When calling for an open-ended pickup it can take up to an hour for transportation to arrive). Unlimited free trips will be provided to members who must travel 30 miles or more to a Medicaid-covered appointment.

2. Public transit: Member is mailed bus tokens or pass. This must be scheduled at least 7 business days (Monday-Friday) in advance of the appointment.

3. Gas reimbursement: Member drives to their appointment, or has someone drive them, and is repaid a set rate for mileage. This must be scheduled at least 48 hours (Monday-Friday) in advance of the appointment. Reimbursement payment may take 30 days to process once the member has submitted all required paperwork.

This transportation assistance covers trips for: dental care, prenatal care, primary care office visits, pharmacy, childhood immunizations, specialist appointments, Medicaid redetermination visits with case workers/CDJFS, WIC appointments, and urgent care appointments if verified with member's doctor. If the urgent care appointment is approved, it may take up to 4 hours for a ride to be scheduled. Based on the time of the request and the availability of drivers, all urgent care requests may not be guaranteed. When making transportation assistance requests the following information is required: Member id number, date and time of appointment, current address and phone number for pickup, and appointment address and phone number for drop-off. All members younger than 18 must have a parent or guardian with them.

Passport Program (Medicaid Waiver)

1-877-770-5558

www.services4aging.org

Email: info@services4aging.org

Transportation to and from medical appointments if alternate community resources are not available. Must meet income guidelines and need assistance with at least two activities of daily living. Needs to be accepted into program before receiving services.

People to People Ministries

330-262-1662

Contact Mon. 9 – 11:30 a.m. & 1 – 4:30 p.m., Tues. 9 a.m.– 12 noon & 1 – 6 p.m.

Wed. – Fri. 9 a.m. – noon & 1 – 4:30 p.m.

Provides up to \$30 gas vouchers to get to work & work-related appointments.

Salvation Army (Orrville)

330-683-3138

Contact Mon.-Fri. 8:30 a.m.-3:30 p.m.

Gas cards for \$10-\$25 for transportation to medical appointments and to get to work

Samaritan Care Inc.

330-682-3885

www.samcareambulance.com

Contact Mon. – Fri. 9 a.m.-5 p.m.

Wheelchair-accessible transportation to medical-related trips. \$45 base rate plus \$2.50 per additional mile. Schedule ride as soon as the medical appointment is scheduled since. Provide the following information: Name and phone number of the person setting up the transportation, name and address of person being picked up, doctor's name and address, what the person is going for (i.e. – regular appointment, follow up, procedure) and how long the appointment is expected to last, whether the person has their own wheelchair, if the person coming from a residence, is there a ramp or any steps, does the person use oxygen, and the person's approximate weight.

STEPS/Liberty Center Connections, Inc.

330- 264-8498 Toll Free: 1-877-275-9227

Contact Monday, Tuesday & Thursday 8 a.m. - 9 p.m.

Wednesday & Friday 8 a.m. – 5 p.m.

www.libertycenterconnections.org

STEPS/Liberty Center Connections is certified through the Ohio Department of Mental Health and Addiction Services (OMHAS) and is a private, nonprofit agency that serves all of Wayne and Holmes counties. STEPS provides prevention programs and treatment for substance abuse disorders. STEPS has two vehicles that are used to transport individuals who reside in residential treatment programs to and from counseling appointments and other recovery related activities.

Thompson's Transit, Inc.

Wooster: 330-262-8294

Millersburg: 330-231-6623

Contact Mon. - Fri.- 7 a.m. - 9 p.m. Saturday. 7 a.m. through Sunday

Facebook: Thompson's Taxi Inc.

Door-to-door cab service. Wooster: \$5 for pick up and first mile and \$1.95 per mile. Various rates for outside of Wooster. Same day pick up.

Tri-County Educational Service Center

330- 345-6771

www.youresc.k12.oh.us

Provides transportation assistance for participants in the Transitions employment program for low-income youth ages 14 to 21. This program provides \$10 gas cards and cab passes to participants to get to and from work.

Trinity United Church of Christ (Wooster)

330-264-9250

Operates a car loan program working through Wayne County Credit Union to help low-income residents secure a small car loan. Trinity helps make down payment and also co-signs on the loan. Car loans average between \$2,000 and \$3,000. The applicant must have regular income (SSI qualifies) and must make regular payments.

Uber

www.uber.com

Online any time

Online ride share site. Must become a member and give credit card information before using. Rates vary; in Akron the rate is \$2 base rate + 30¢ per minute + \$1.40 per mile.

UnitedHealthcare Community Plan (Medicaid managed care plan)

1-800-895-2017

TTY 711

www.uhcommunityplan.com

Contact Mon. – Fri. 7 a.m.-7 p.m.

Provides 15 free round trips or 30 one-way trips to its members to dental visits, prenatal care appointments, primary care office visits, pharmacy, specialist appointments, Medicaid redetermination visits with case workers/CDJFS, and WIC appointments. Rides will also be provided to members who must travel 30 miles or more for covered healthcare services that are deemed medically necessary and not available in member's service area.

Rides must be scheduled at least 48 hours in advance. When calling have the following information available: member id number, date of birth, pick up address and phone number, doctor's name, date and time of appointment, drop-off address and phone number, and whether it is a regularly scheduled appointment or urgent care appointment.

Wayne County Children's Services

330- 345-5340 Toll Free: 1-888-345-5340

www.waynecsb.org

Contact Mon.-Fri. 8:00am - 4:30pm

Provides bus passes for Wooster Hospitality Transit and other transportation assistance to their adult clients who need to get to supervised visits with their children.

Wayne County Job and Family Services

330-287-5800, 1-877-612-5800

Contact Mon.-Fri. 7:30 a.m. - 4:30 p.m.

Gas vouchers of various amounts to clients who qualify to get to medical appointments and job-related appointments. Clients are limited to 10 gas cards per month. PRC program provides transportation assistance (including auto repair expenses) to low-income parents to overcome barriers to employment. Some funding is available to non-parents. Qualifying clients are allowed up to \$2,500 a year.

Wayne County Veterans Service Commission

330-345-6638, 1-800-335-6638

Contact Mon. - Fri. 8:30 a.m. - 4:30 p.m.

www.waynecountyveterans.org

Transportation to medical appointments to VA medical facilities in Cleveland, Parma and Canton. Free to veterans living in Wayne County

Wooster City Taxi Assistance Program

330-263-5207

Contact Mon.- Fri. 8:30 a.m. - 4:30 p.m.

Discounts on taxi and bus rides for Wooster residents who meet income guidelines. \$4.00 for each taxi pass, \$1.00 for each bus pass. Purchase at City Hall, must have photo id.

Wooster Express

330-202-9000

Contact 24 hours a day, 7 days a week

Door to Door cab service. Wooster: \$5 for the first mile, \$2 for additional mile. Fixed rates for outside of Wooster. Accepts Wooster Taxi passes.

Wooster Community Hospital

330-263-8144

www.woosterhospital.org

Contact Mon. – Fri. 7:30 a.m. – 4 p.m.

Transportation to medical appoints with WCH affiliated doctors. Free. Schedule rides at least 24 hours in advance. Transportation Service provided Monday through Friday from 7:30 am to 4:00 pm. For Eastern Wayne County, transportation offered through route service Monday, Wednesday, and Friday. Passengers should be ready for pick up 30 - 45 minutes prior to their scheduled time to limit delays. Transportation may be terminated after 3 cancellations or “no-shows.” No wheelchair accessible transportation.

Wooster Hospitality Transit –City Route suspended until further notice

330-601-1616

Contact Mon. – Fri. 7:30 a.m. – 4 p.m.

www.woosterhospitalitytransit.com

Currently the main fixed bus route in Wooster is suspended. A shorter route is operational and operates Monday through Friday 10 a.m. – 2 p.m., Saturday 10 a.m. – 10 p.m. and Sunday 10 a.m. – 6 p.m. This route goes to apartment complexes near OSU/ATI, the square in downtown Wooster, College of Wooster and WalMart. \$2 per trip, \$5 all day pass, \$20 all week, \$60 all month. Participates in Wooster Taxi Assistance Program

Zen Taxi and Airport Shuttle

330-264-TAXI (8294)

Cab company, doing medical transport and airport shuttles. Rate dependent upon trip. Schedule rides at least 24 hours in advance.